

Warranty & Service Information - Flowpresso

Medella Health Ltd. warrants its Flowpresso Compression and Heat Device (excluding garments, and individually each a "Device") to be free from defects in workmanship and materials for a period of two (2) years from the date the Device is delivered to the original purchaser ("Warranty Period").

Medella Health warrants the garments for the Device to be free from defects in workmanship and materials for a period of one (1) year for compression and six (6) months for heat, from the date the garments are delivered to the original purchaser.

This Limited Warranty is extended only to the original purchaser is non-transferable and is valid only when the Flowpresso system is operated by a healthcare practitioner who has completed Medella Health's Flowpresso training and received certification. Medella Health's sole obligation under this Limited Warranty shall be, at its sole discretion, to repair or replace a Device that is defective in either workmanship or material. This is the sole remedy of the Purchaser.

This warranty is valid only if the product is in its original, untampered condition and remains fully intact, including all labels, serial numbers, and any other identifying marks or components. Any evidence of tampering, removal, alteration, or defacement of labels or components will render this warranty null and void.

In addition, this Limited Warranty does not cover any Device that may have been damaged in transit or has been subject to misuse, neglect, or accident; or has been used in violation of Medella Health instructions, including, without limitation, the instructions contained in the Operating Instructions for Use Guide.

THERE ARE NO WARRANTIES THAN THOSE EXPRESSLY STATED HEREIN.

TO THE EXTENT PERMITTED BY LAW, MEDELLA HEALTH DOES NOT MAKE ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AS TO ANY PRODUCT OR DEVICE, WHETHER OR NOT THAT PRODUCT OR DEVICE IS COVERED BY ANY EXPRESS WARRANTY CONTAINED HEREIN.

IN NO EVENT SHALL MEDELLA HEALTH BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, USE OR TIME INCURRED BY PURCHASER OR END USER). IN ADDITION, MEDELLA HEALTH SHALL NOT BE LIABLE FOR ANY EXEMPLARY OR PUNITIVE DAMAGES.

NOTE: This unit is not field-serviceable. Tampering with or dismantling this unit in any way will void warranty. If you have questions or need assistance, please contact Medella Health Ltd.

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